



2023 SNAP CSA Member Agreement

Thank you for your interest in the 2023 New Roots Community Supported Agriculture (CSA) program! Prospective members should read through this agreement prior to purchase in order to determine whether the terms of our CSA model are the right fit for you, your lifestyle, and your schedule.

The purpose of this contract is to set clear expectations for you as a customer, address common questions, and decrease the liability for our program and our farmers.

The 2023 season will run for 16 weeks from July 5 to October 11, 2023. As a shareholder in the farmers' harvest, there are two primary share options to choose from, and a third option with availability limited to our free choice membership locations (more information to follow on that).

Full shares are good for families of 4 or more who cook at home most nights of the week. Half shares are sufficient for 2-4 people who cook the majority of their meals. Quarter shares are great for 1-2 person households and/or customers who are first time CSA members and aren't sure what kind of vegetable volume they can keep up with. Depending on your selected pick-up location, you can collect your share on Wednesday or Thursday afternoons from 4 locations (see 'Distribution Information').

16 Weekly Farm Box Deliveries

June 28 to October 11, 2023

Full Share (feeds 4-6) | \$280 in SNAP/EBT funds in \$17.50 weekly payments*

Half Share (feeds 2-4) | \$160 in SNAP/EBT funds in \$10 weekly payments*

Quarter Share (feeds 1-2) | \$80 in SNAP/EBT funds in \$5 weekly payments*

*Note that the cost of a half share is normally \$20, a full share \$35, and a quarter share \$10 per week. You only receive a 50% discount if you pay with SNAP/EBT funds. If you don't have enough money on your SNAP/EBT card to pay for your share at the time of pick-up, you will need to pay the full price with cash or credit/debit card.

Our Produce

All of the produce in your share is grown using strict organic growing practices. This means we do not use any synthetic inputs and that we manage pests and weeds through fabric row cover and hand-powered tools. Due to the unique nature of our program, with several farmers growing for the CSA, we have chosen not to participate in the National Organic Certification Program.

Each week, you can expect to receive **6-10 different items** in your share. Full share members may receive items that half share members don't, and/or receive greater amounts of the same items in order to reach the higher value per box. The produce we grow can be loosely grouped into leafy greens (eg spinach, arugula, kale, chard, amaranth), root vegetables (eg carrots, beets, radish) and specialty crops (eg tomatoes, green beans, cucumber, summer squash, peppers, and more).

You may not recognize some of the vegetables you receive in your shares, such as African eggplant or amaranth. Our CSA is a good fit for adventurous eaters, as we like to periodically include crops grown in the home countries of the farm program participants. All we need from you is an open mind – we will



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provide the recipes that you need to make a delicious meal with any of these unfamiliar items. At times, we may also include fruit or produce from other local farms.

Keep in mind that we crop plan with the intention of providing you with a balance of leafy greens, root vegetables and specialty crops each week. However, there is always the possibility of weather or other circumstances that impact our ability to grow the variety and quantity that we intend to. **As a member of the New Roots CSA, you understand these limitations and share this risk for the duration of the season.**

Please note that we may not wash all of the produce included in your share, and it is the member's responsibility to wash all items received in their share each week prior to consumption.

Membership Model

Free Choice CSA Membership

Under the free choice model, members will get to shop for their produce from New Roots vendors from our Redwood farmers market pick-up site. Free choice CSA members pay for their share at the time of pick-up using SNAP/EBT benefits and then receive tokens that they use to shop for the vegetables they want from the vendors on site. The benefits of the free choice model are greater control over the types and quantities of vegetables you receive, as well as direct interaction with New Roots farmers.

We also offer a pre-packed share model where vegetable bags are prepared ahead of time by New Roots staff and farmers. However, this option is only available at the Neighborhood Hive pick-up location. Because this pick-up location is unstaffed and we do not have the equipment on site there to process SNAP/EBT payments at the time of pick-up, SNAP/EBT CSA membership is only available at Redwood Farm this year.

Communication

The majority of communication during the CSA season will occur through our weekly newsletter, which will be sent out by the Monday prior to your Wednesday or Thursday pick-up.

We will do our best to provide you with an approximate list of vegetables that will be available for selection when you come to pack your bag at Redwood farmers market. You can also anticipate recipes that showcase the produce that week, as well as information about New Roots farmers and IRC programming.

In farming, there is always the possibility of misestimations, bumper harvests or shortages, and other unforeseen circumstances that lead to last minute changes.

Other than email, you may receive texts from your site leader during the second half of the pick-up window reminding you to claim your share if you have not yet done so. We also recommend that you follow us on Instagram @newrootssl to stay up to date about what's happening at the farm.

Members can reply directly to the newsletter or email Elise Watt at elise.watt@rescue.org with any CSA-related inquiries.



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Add-ons

Egg Share

New Roots is offering weekly or bi-weekly egg share add-ons. You can indicate your interest in receiving eggs on a weekly or biweekly basis on the SNAP/EBT sign-up form, which is accessible on the SNAP/EBT membership page on our website (NewRootsSLC.org). We will also have extra cartons available for purchase with SNAP/EBT benefits every week at your pick-up location if you do not want to receive a set number of weeks of eggs. Eggs purchased with SNAP/EBT benefits will be \$3.00/carton. The price is \$6.00/carton when you pay with card or cash.

Flower Share

New Roots is offering weekly or bi-weekly flower share add-ons. A flower share consists of one bouquet of high-quality, climate-adapted fresh cut flowers per week. Flower shares will run for 8 weeks from July 12-August 30, with the first pick-up occurring the second week of the vegetable CSA.

Flower shares are NOT SNAP/EBT eligible and must be purchased separately via card or check before the season begins.

A weekly flower share is \$25/week for 8 weeks, for a total one-time cost of \$200.00. A bi-weekly flower share \$25/week for 4 weeks, for total one-time cost of \$100. The cost of these flower shares are the same for customers paying online or by check.

You can a flower share online: <https://international-rescue-committee.square.site/>

Distribution Information

As a free choice CSA member, please bring your own bag to pack your vegetables. We will also have green, biodegradable plastic bags available as needed.

SNAP/EBT CSA membership is only available at our staffed location, Redwood Farm.

Redwood Farm

Address: 3005 Lester St, West Valley City, UT 84119

Time: Wednesdays 4:30-7pm

This is a staffed pick-up site only serving free choice shares. Proceed to the staffed table to receive tokens equal in value to your prepaid weekly share. You will use these tokens to shop for your produce from the vendors on site.

Absences & Missed Pick-ups

Planned Absences

It is your responsibility to pick up your share at the date and time of the scheduled pick-up. If you know that you will be absent ahead of time, you have two options:



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- Let staff know with a text to your site leader or an email to elise.watt@rescue.org at **least one week in advance** of any planned absences. You are allowed to miss 2 pick-ups during the CSA season with advance notice.
- Arrange for someone else to pay for and pick up your share if you cannot. You do not need to let your site leader know if someone will be picking up your share for you. Your replacement can tell the site leader your name and pay for the share at the time of pick-up.

Unplanned Absences/Missed Pick-ups

We cannot wait for you if you forget or are otherwise unable to pick up your share at the designated time. Any unclaimed shares will be donated to the food bank or a family in need. **If you miss more than 2 pick-ups due to unplanned absences or failure to give notice, we will suspend your membership.**

Our policy allows for 2 planned absences and 2 unplanned absences/missed pick-ups before you are in jeopardy of losing your membership. We will use your security deposit (see payment information below) to cover the cost of your share that week if you have an unplanned absence. We will stop harvesting and packing a share for you after you have used all of your allowable absences.

Payment

The actual cost of a quarter share is \$10.00 per week for a total of \$160.00 over 16 weeks. SNAP-eligible CSA members will pay for half of their share using EBT funds every week:

Quarter Share Total Price: \$160

EBT payments: \$80

\$5.00 x 16 weeks

Double Up Food Buck payments (free): \$80

\$5.00 x 16 weeks

The actual cost of a half share is \$20.00 per week for a total of \$320.00 over 16 weeks. SNAP-eligible CSA members will pay for half of their share using EBT funds every week:

Half Share Total Price: \$320

EBT payments: \$160

\$10.00 x 16 weeks

Double Up Food Buck payments (free): \$160

\$10.00 x 16 weeks

The cost of a full share is \$35.00 per week for a total of \$560.00 over 16 weeks. SNAP-eligible CSA members will cover half the cost of their shares with EBT funds every week:



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Full Share Total Price: \$560

EBT payments: \$280

\$17.50 x 16 weeks

Double Up payments (free): \$280

\$17.50 X 16 weeks

If you have insufficient funds on your EBT card to cover your share at the time of pick-up, you still need to pay for your share in full with cash, credit, or debit card. Note that when paying by cash or card, you will be charged the full cost of your share (\$10 for quarter shares, \$20 for half shares, \$35 for full shares). Double Up Food Bucks can only be redeemed by using SNAP/EBT benefits as your payment method.

If you are financially able, we ask that you pay a security deposit equal in value to one week of your share. We will only use this deposit to cover the cost of your share that week if it was an unplanned absence (i.e. you did not inform us ahead of time that you weren't going to pick-up your share). Your deposit will be returned to you at the end of the season if you had no unplanned absences.

By signing below, you are confirming that you have read and understand the entire agreement and that you accept the conditions of your CSA membership. Please confirm with a check mark:

- I understand that New Roots farmers are buying seed, planting, tending and harvesting a portion of the farm based on my promise to purchase a share of the harvest each week.
- I will remain in the program for the entire CSA season and agree to pay for my share using debit/credit card or cash if SNAP/EBT funds aren't available.
- I understand it is my responsibility to either pick up my share, arrange for someone else to pick up my share, or provide one week's advance notice of my absence to New Roots staff.
- I authorize New Roots to donate my share if it is not picked up by the end of the pick up window.
- I understand that if I miss more than 2 pickups without advance notice, my security deposit will be used to cover the cost of my share that week and my membership will be suspended.



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Printed Name _____

Signature _____

Date ___ / ___ / ___



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